

Privacy Policy

Information We Collect

We may collect:

- name
- email
- phone
- company details
- billing metadata
- login credentials
- communications data
- calendar/integration data
- lead/customer records
- usage/device/browser data
- cookies/session data

How We Use Information

- provide Services
- authenticate accounts
- process subscriptions
- send transactional notices
- customer support
- improve product
- fraud/security prevention
- marketing with consent or lawful basis

Sharing

We may share data with service providers such as:

- Stripe
- Supabase
- Vercel
- OpenAI
- Google
- Microsoft

We do not sell personal information for money.

Retention

We retain data as needed to provide Services, comply with law, resolve disputes, and enforce agreements.

Canceled accounts may be deleted approximately 30 days after termination.

Security

We use reasonable administrative, technical, and organizational safeguards. No system is 100% secure.

Your Rights

Depending on law, you may request:

- access
- correction
- deletion
- opt-out of marketing

Requests: hello@gritseller.com

Children

Not directed to users under 18.

Payments & Subscription Billing

GRIT uses Stripe as its payment processor and subscription billing provider.

When you subscribe or manage billing:

- payment details may be submitted directly to Stripe
- GRIT may receive limited billing information such as:
 - customer name
 - billing email
 - subscription status
 - invoice status
 - last four digits/card metadata where available
 - payment timestamps
 - receipts

- billing address if provided

GRIT does **not** directly store full payment card numbers in its systems.

Payment processing is governed in part by Stripe's own privacy and security practices.

Billing Communications

We or Stripe may send:

- invoices
- payment confirmations
- failed payment notices
- receipts
- subscription notices
- billing portal links

Updates

We may revise this Policy.